

## **Privacy Policy/Terms of Service/SMS Terms and Conditions**

### **SHALVA Privacy Notice**

Registration data and certain other information about you are subject to our Privacy Policy. Your privacy is very important to SHALVA. Our policy is to respect and protect the privacy of guests/visitors who use this Web Site. The purpose of this privacy policy is to provide you with a description of the type of information we collect and how we use that information.

SHALVA does not collect personally identifiable information on our Web Site unless you choose to give it to us via electronic mail message or through a form submission for inquiries. We keep the information you submit to us confidential. The information we collect when guests visit the Web Site does not identify individual users, however we do collect the amount of traffic visiting the site, which pages are visited and for how long, where visitors come from, and what ISP they are using. We use the information we collect to improve the quality of our web site, enhance or tailor the information we offer, and make your experience on our site as valuable and efficient as possible.

This notice describes how SHALVA collects and processes your personal information through your online interactions with us through our products, communications, and websites that refer to this Privacy Notice and where SHALVA may obtain and control your personal data from a third party (collectively, the "Site"), and our practices for collecting, using, maintaining, protecting, and disclosing that information.

Please read this notice carefully to understand our policies and practices regarding your information and how we will treat it. By accessing or using our Site, you agree to this privacy notice. If you do not agree with our policies and practices, do not use our Site. This notice may change from time to time (see Changes to Our Privacy Notice). Your continued use of the Site after we make changes is deemed to be acceptance of those changes, so please check the notice periodically for updates.

### **Information We Collect About You and How We Collect It**

#### *Information We Collect from You or from Other Sources:*

This includes personal information that you provide to us by filling in forms on our websites, contacting us for more information about our services, volunteering, or career opportunities, making donations, engaging with our support teams, and using our Site.

### *SMS Terms and Conditions*

When you complete our forms, you will have the option to opt-in to receive text messages. If you consent to opt in, to text messages, you can reply STOP at any time to opt-out. Message rates may apply. Message frequency may vary, text HELP for assistance.

### *Information We Collect Through Automatic Data Collection Technologies:*

As you navigate through and interact with the Site, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to the Site, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Site; and
- Information about your device operating system, and browser type.

### **How We Use Your Information**

We use information that we collect about you or that you provide to us, including any personal information:

- To present the Site and its content to you.
- To provide, improve, and develop our services and Site.
- To provide our services to you.
- To fulfill any other purpose for which you provide your information to us.
- To notify you about changes to our services and Site.
- To prevent or investigate fraudulent or inappropriate uses of the Site.
- To process your application for employment or volunteering with us.
- To perform employment verification on your behalf.
- To process donations made by you or your employer.

### **Cookies**

To enable our systems to recognize your browser or device and to provide and improve our Site, we use some cookies and other identifiers. We may collect the following categories of personal data automatically through your usage of the Site:

- The type of browser and operating system you use and browsing history.
- Information automatically collected through tracking and data-collection technologies such as cookies, web beacons and pixels, APIs, web Site, scripts, browser analysis tools, and server logs. A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Site.

We use the information collected through the use of cookies and similar technologies to make the Site easier for visitors to use and navigate. In doing so, we may share your personal data with our third-party analytics vendors, like Google, to track and measure performance on the Site, including information such as page activity and session duration. If you want to opt-out of Google Analytics, you can install the [Google Analytics opt-out browser add-on](#).

The following types of cookies are used on the Site:

- Required cookies: cookies that are necessary for core features of a site to operate properly.
- Functional cookies: cookies meant to provide a better user experience on the Site.

- Analytics cookies: cookies that allow SHALVA, directly or through third parties, to evaluate and improve the performance of the Site.

### **Your State Privacy Rights**

You may, depending on the state you live in, have certain rights with respect to SHALVA's use and disclosure of your personal information, such as the right to request:

- Confirmation whether SHALVA processes your personal information
- Information about the personal information SHALVA has collected, used, and disclosed about you.
- Deletion of your personal information.
- Correction of your personal information.
- Transmission of your personal information to another controller.
- Withdrawal of your consent at any time or object to any use of your personal information.

To exercise these rights, send us an email at the address listed below. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect. If we are unable to provide the requested information or make the change you requested, we will provide you with the reasons for such a decision.

SHALVA will not discriminate against you in the event you exercise any of your privacy rights, such as by offering you different levels or qualities of services based solely on this request.

### **Data Security**

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

However, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Site. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on our Site.

### **Donations Via Website**

SHALVA uses SofterWare, Inc. as our donation gateway. You can find their [Privacy Policy here](#).

We use SafeSave to process donations. Their [Terms and Conditions can be found here](#).

The SHALVA website is audited annually by Security Metrics for PCI DSS compliance. As noted on our website we are certified as Credit Card Safe. PCI stands for the Payment Card Industry. The major payment card brands Visa, MasterCard, American Express, Discover Financial Services, and JCB International established the Payment Card Industry Data Security Standard (PCI DSS) to help merchants prevent payment card data theft.

**Useful Links**

Please be aware that when you click on links that take you to third-party web sites, you will be subject to their respective privacy policy. While SHALVA supports the protection of privacy on the Internet; we cannot be responsible for the actions of third parties. We encourage you to read the posted privacy statement whenever interacting with any web site.

**Gathering Non-Identifiable Information**

By use of this Web Site, you consent to SHALVA collection and use of your information as described in this policy. Updates to this privacy policy will be posted on this page. To be sure that you are always aware of what information we collect and how we use it, we recommend that you review this page regularly.

**Changes to Our Privacy Notice**

It is our notice to post any changes we make to our privacy notice on this page. If we make material changes to how we treat our users' personal information, we will notify you through a notice on the Site's home page. The date this notice was last revised is identified at the top of the page. You are responsible for periodically visiting the Site and this privacy notice to check for any changes.

**Contact Information**

To ask questions or comment about this privacy notice and our privacy practices, contact us at:  
SHALVA

P.O. Box 46375

Chicago, Il 60646-0375

Email: [Hope@shalvacares.org](mailto:Hope@shalvacares.org)

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